

# Available on TrainingSpace: HEAP Trainings



TrainingSpace

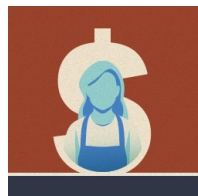
## HEAP Eligibility and Certification

The course uses interactive examples to review how to process and verify an application for HEAP, how to determine the eligibility of an applicant, and how to calculate the value of any benefit that may be due to a household in need. The course covers policies, procedures, and best practices that help ensure an efficient and accurate implementation of the HEAP program.



## HEAP: Budgeting Self-Employment Income

This course provides training in accurately calculating monthly income from self-employment for the Home Energy Assistance Program (HEAP). The course explains applicants' options for their HEAP income calculation and provides case studies for demonstration.



## Processing HEAP Applications for Returning Applicants

This tutorial demonstrates the steps needed to complete a HEAP Application from a returning applicant in myWorkspace.

myWorkspace

## Available on TrainingSpace for staff to self-register!

Login to [TrainingSpace.ny.gov](https://TrainingSpace.ny.gov), go to the Catalog page for the training, and click the "Add to My Trainings" button!

## HEAP Cooling Assistance

During the spring and summer months, the HEAP Cooling Assistance Component (CAC) provides for the purchase and installation of air conditioners and fans. Unlike the heating program, the Cooling Assistance Component requires clients to provide documentation of a medical condition that is exacerbated by extreme heat. The course reviews the main differences between the HEAP Heating and Cooling benefits and provides a number of case scenarios in which learners must decide if clients meet the requirements for the HEAP CAC.

